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Innovations in Crisis Response: What CIT Programs Need to Know (e-Guide)

Innovations in Crisis Response: What CIT Programs Need to Know, an e-Guide, features the latest practices in crisis response and provides case study examples of communities leading the way.

Recently, innovations in crisis response have made it possible for local communities to increase their capacity for responses that do not place responsibility solely on law enforcement. The e-Guide highlights trends in crisis response including 988 – the national crisis line number, law-enforcement and mental health co-response teams, growth of non-law enforcement community responders, and mobile crisis teams for children and youth. Each innovation is illustrated by an in-depth case study of a community or state program which includes audio interviews, commentary by experts in the field, lessons learned, links to outside resources and organizations, and a checklist of next steps for local CIT leaders interested in bringing these innovations to their communities.,

Companion courses offered on the COPS Training Portal include: Crisis Intervention: Overview of Effective Models, Crisis Intervention First Look: Focused Response for Veterans and Crisis Intervention First Look: Focused Response for Youth.

Target Audience:

Law enforcement agencies and practitioners, as well as mental health agencies and practitioners, telecommunicators, crisis line staff, mental health advocates and other community organizations.

Cooperative Partners:

This tuition-free online resource was developed by the National Center for Policing Innovation (NCPI), formerly known as VCPI, and funded by the U.S. Department of Justice, Office of Community Oriented Policing Services (COPS).

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